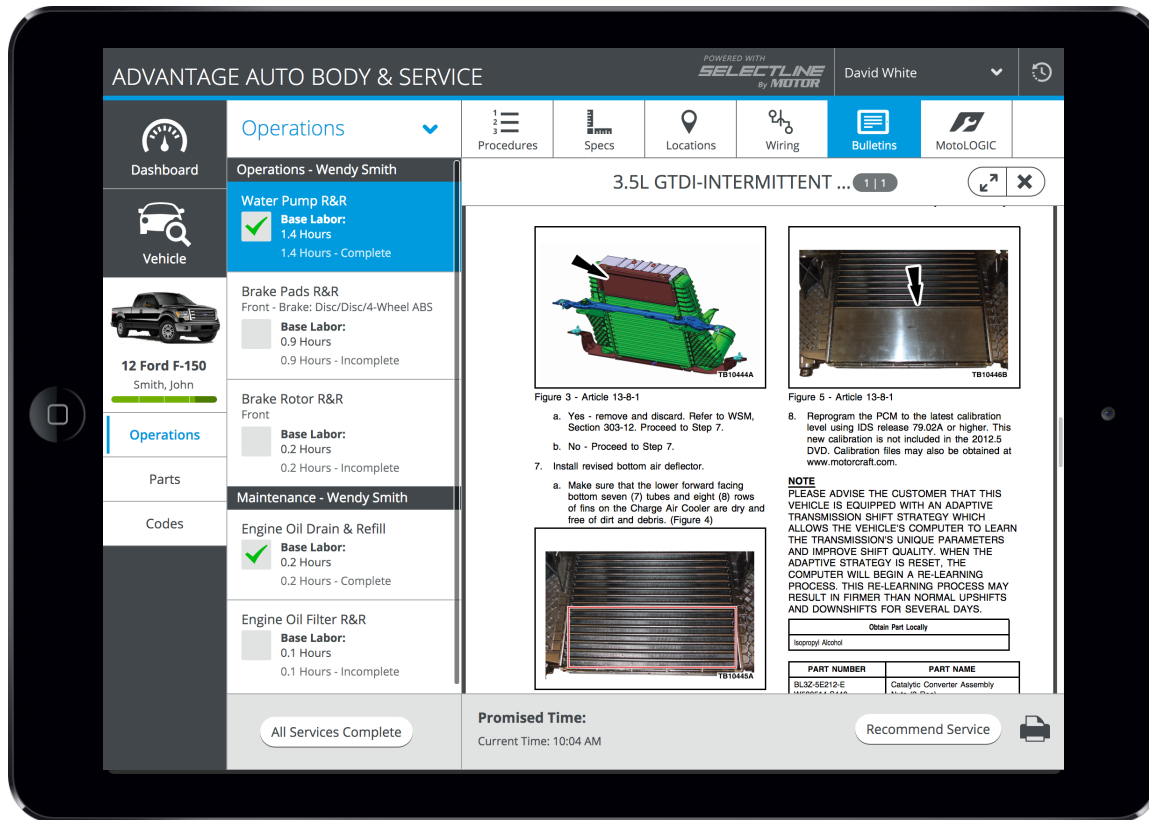


TECHNICAL SERVICE BULLETINS

DATA AS A SERVICE - Technical Service Bulletins (TSBs) provides the technical service bulletins and recall notices as published by the Original Equipment Manufacturer (OEM). Through rapid and precise retrieval of this data you can build trust with vehicle owners and reduce diagnostic time for technicians.



One of many ways to sample our data

WHAT'S INCLUDED

- Technical Service Bulletins, including recalls and collision repair information bulletins
- PDF format for easy viewing
- Supports 1985+ domestic and import light-duty vehicles for the US market
- YMME and ACES vehicle lookup
- Formatted as XML, JSON, or BSON via RESTful web services

SUPERIOR SUPPORT



Interactive Online Developer Documentation



Online Tech Support Backed by 100 Subject-Matter Experts

FEATURES AND BENEFITS

POPULAR USES

- Educate technicians on known issues and fixes
- Advise customers about recalls
- Access image-intensive data in mobile applications

PRE-DEFINED CONNECTIONS

Technical Service Bulletins has precise relationships to the following MOTOR products:

- Estimated Work Times
- Maintenance Schedules
- Premium Options

Technical Service Bulletins provides the TSBs and recall notices as published by the Original Equipment Manufacturer (OEM).



OEM original Technical Service Bulletins

- Inform customers about available bulletins and recalls
- Inform technicians about diagnoses, tips, techniques, procedures, tool requirements, revised parts, warranty extensions, and changes to OEM service information
- PDF delivery for easy consumption



Complete and unmodified information

- Includes the same information published to the dealers
- Single, comprehensive source
- OEM publications build trust with customers



Categorized and searchable by number, type, system, or title

- Rapid and precise retrieval
- Single, comprehensive source



ACES vehicle classification

- Industry standard allows for ease of information exchange
- VCdb and PCdb industry standards



Delivery via web services

- Automatic content updates
- Technology-agnostic accelerated product development
- Faster time to market
- Reduce implementation and operating costs
- Technology-agnostic design
- Hosted in a redundant, scalable, and secure data center

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